

Return Merchandise Authorisation Number (RMA#): _____

Order Number: _____

Item Code	Product Name	Reason for Return	Price	Qty	Total (RM)

INSTRUCTIONS:

- Obtain your Return Authorisation Merchandise Number by contacting our customer service at customerservice@hardknocks.com.my.
- Ship the package via Poslaju only and email the tracking ID to customerservice@hardknocks.com.my after shipping.
- For full instructions on how to return your purchase, please visit our returns and refund section at http://hardknocks.com.my/index.asp?p=/static/return_refund_policy.html

TERMS & CONDITIONS:

- Goods purchased are returnable for up to Fourteen (14) days from the date of shipping.
- All items purchased at hardknocks.com.my are returnable unless otherwise stated on the product description.
- Shipping costs for returns will only be covered by Hardknocks if said returns are the result of defective products or errors committed by us.
NOTE: In the event of such occurrences, Hardknocks will only refund shipping costs for items returned using Poslaju.
- If the item is returned for any reason other than those previously mentioned, the customer is to be responsible for any shipping charges incurred during the return. No returns will be accepted after 14 days.
- All returns must be accompanied by a Return Authorisation Merchandise Number (RMA#) obtained from us (see steps above).
- Any merchandise returned without an RMA# will be returned to you at your cost.
- The product(s) will be inspected upon receipt. All items returned must be unused, in its original packaging (including invoice) and in resaleable condition prior to full refund being issued. No refunds will be issued if the product shows signs of use.
- Our guarantee does not cover accidental damage or wear of product caused by customer.
- Store Credit Vouchers cannot be exchanged for monetary refund.

I have read and understood the above. I will not hold HARDKNOCKS SPORTS liable for any damages or loss of items during shipping.

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(Signature)

Name:
Date: